



Telephone: 1 (868) 383 8311 Email: adventure@roadtriptt.com Website: www.roadtriptt.com

Road Trip TT Customer Health and Safety Protocols

Customer Health Protocols:

- 1. These Health and Safety Protocols will be communicated with customers in the following ways: on social media; via our website; sent when patrons make a booking and also sent in the reminder email customers receive a few days before the activity
- 2. In the reminder email that is sent to customers by the administrative team a few days before activities, patrons will be asked if they are experiencing any flu like symptoms and if so asked to not attend the activity and will be given a credit based on our Refund Policy
- 3. No customer will be allowed to participate in an activity if they are displaying flu like symptoms and will be given a credit based on our Refund Policy
- 4. Customers will be encouraged to practice proper personal hygiene throughout the activity
- 5. We also recommend that customers walk with their own personal hygiene products including hand sanitizer, wet wipes, soap and water for washing hands
- 6. Hand sanitizer is provided on our activities should customers require it
- 7. Our First Aid Kit is equipped with a temperature gun should there be the need to test the temperature of any customer who may start to display flu like symptoms during the course of an activity

For Your Safety:

- 1. Our Team Members have been trained in our Health and Safety Protocols
- 2. We will ensure all equipment used is sanitized prior to each activity
- 3. Maxis/Boats are sanitized no greater than 24 hrs before the activity

