



Going Places!



Telephone: 1 (868) 383 8311
Email: adventure@roadtriptt.com
Website: www.roadtriptt.com

FUNCATION REFUND POLICY

WHAT CANNOT BE REFUNDED

If a customer cancels a Funcation trip:

They are not entitled to a refund of any kind. Throughout the payment plan period leading up to our Funcation trips payments made by customers are used to pay incremental payments to suppliers including airlines, hotels, transportation providers and tour operators/sites/attractions. Based on the agreements that Road Trip TT has with these suppliers, payments made to them are non-refundable. It is only possible to receive a refund of any kind from our travel suppliers if the payment to them is made in full which only occurs when all the payments in your payment plan has been made.

As such, we have a no-refund policy should a customer cancel their booking at any point before the trip date. For the same reasons mentioned above, payments made also cannot be transferred to any current or future activity or Funcation trip or towards the booking of any other individual.

The one exception to the above would be in instances when a customer has fully paid for their trip or if a customer has one more payment plan payment to be made. At this point, Road Trip TT would have paid most suppliers in full. Therefore, it would possible to receive a refund in the form of a credit note from the airline and or hotel suppliers and possibly from transportation and tour suppliers if their policy allows for it. This refund however will be subject to the terms and conditions of the travel suppliers involved.

Non Payments:

If a customer misses their payment towards their trip payment plan for more than 30 days your booking will be automatically cancelled and you are not entitled to a refund of any kind. If you know you will be late for a payment for any reason, kindly email us at least 7 days in advance to avoid your booking being cancelled.

adventure outdoors travel



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WHAT CAN BE REFUNDED

If Road Trip TT cancels a Function Trip

A refund will be given to customers. This refund however will be subject to the terms and conditions of the travel suppliers involved including but not limited to airlines, accommodations, tours and transportation. This refund can be in the form of cash or a credit note, the duration of which is based on the policy of the travel supplier.

The refund can also be partial or in full to the value paid by customers at the time of cancellation, again based on the terms and conditions of the travel suppliers.

The refund would also be subject to the administrative and services fee of Road Trip TT which would be made up of non-refundable expenses already incurred by the company as it relates to planning and coordinating the travel trip including our services fees, wire transfer fees, credit card fees, administrative and other expenses. The value of this would vary from trip to trip and will be communicated should your trip have to be cancelled.

Road Trip TT will only cancel a Function trip if there is a health and or safety risk to its customers and staff such as but not limited to any natural or manmade disaster including acts of God, adverse weather conditions and natural disasters such as hurricanes, earthquakes, storms and floods, acts of government, war, civil unrest, terrorism, public health risks and exposure to communicable diseases.

Road Trip TT also has the right to reschedule any of its Function trips to a suitable date as a result of any of the above risks or if there are any unforeseen changes to the flight itinerary by the airline.

By signing below, you agree to the above terms and conditions as it relations to your booking a Function trip with Road Trip TT.

.....
 PRINT NAME

.....
 SIGNATURE

.....
 DATE